



Staffordshire Safeguarding Children Board

Multi Agency Level 3 Working with families who are hard to engage with: This includes families which may appear as resistive or non-cooperative, 09:30 – 16:30

Applicants must have undertaken Level 1 Child Protection training, Delivering Early Help in Staffordshire and Level 2 Working Together - The Staffordshire Way training before attending this course.

This course will enable you to update your SSCB Multi-Agency Level 2 training requirements.

11 June 2019 @ Families First at Basin Lane, Tamworth
22 October 2019 @ Newcastle Childrens Centre
11 February 2020 @ Families First at Faraday Road, Stafford

Target Staff

SSCB partner organisations who come into contact with children, young people and their families

Course Outline:

This course aims to explore the challenges, obstacles, skills and solutions needed to work with highly resistant families

By the end of the workshop participants should be able to:

- To facilitate discussion and address concerns when working with families resistant to involvement or change
- To consider lessons from practice and research
- To assist understanding of reasons for hostility or resistance
- To address the impact on workers engaged with difficult families
- To develop practical ways of working with authority with families to meet

Setting the Scene:

- Issues from local and national Serious Case Reviews
- Considering research

Staffordshire Safeguarding Children Board

For further information please see our website:

www.staffsscb.org.uk/training

Or contact us on:

Staffordshire Place 1, Stafford, ST16 2DH

Tel: 01785 854579

“Safeguarding is everyone’s responsibility”



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Issues from Practice

- Why may families be hostile or uncooperative?
- What do we mean? From ambivalence to aggression, including 'disguised compliance'

Blocks and difficulties

- Effect of working with hostility, including staff safety and emotional impact
- Practical skills development
- Issues of 'negotiated authoritative' working & focus on the child
- Assertiveness and gaining repertoire of what to say and do
- Where do we go with anxieties and issues of staff safety?
- A better understanding of the issues from practice and how to address and work with them
- A better understanding of SSCB policies, procedures & practice guidance
- A better understanding of Action Planning- ways forward for individual workers and organisations

The training includes presentation, group work and inter-active exercises.

Trainer:

Ruth Pearson – Independent provider

To book onto the training, please go to our self registration site:

<http://www.staffsscb.org.uk/Training/Face-to-Face-training/Face-to-Face-Training.aspx>

PLEASE NOTE THAT WE DO NOT TAKE TELEPHONE BOOKINGS

Please email your link manager for authorisation to attend

<http://www.staffsscb.org.uk/professionals/Inter-Agencytraining/linkmanagers/>

Before applying please see our charging policy.

www.staffsscb.org.uk/professionals/Inter-Agencytraining/costs/

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