

Staffordshire Safeguarding Children Board

DRAFT 3

**Adult Mental Health & Safeguarding
Interagency Procedures**

19 January 2010

Introduction

It is the responsibility of the constituent agencies of Staffordshire Safeguarding Children Board to ensure that:

All their staff working with adults who have a mental illness and are parents/carers or have significant contact with a child/ren understand their safeguarding children responsibilities.

All their staff working with children whose parents/carers or another adult with whom they have significant contact has a mental illness understand their safeguarding children responsibilities.

Staff working in the Statutory, Voluntary and Independent Sectors are required to consider the welfare of children irrespective of whether they are primarily working with adults or with children and young people. A number of these staff will have the opportunity to observe the presentation and behaviours of parents/carers with a mental illness. It is their responsibility to recognise when the behaviours pose a risk to the child/children and respond appropriately in line with Staffordshire Safeguarding Children Board Policies and Procedures.

Purpose

To promote effective information sharing and inter-agency working.

To provide a framework in which to meet the needs of children, born and unborn, whose parents/carers have a mental ill health.

To encourage non-discriminatory practice that does not generalise or make assumptions about the impact of a parent/carers mental ill health on a child/children.

Principles

- A parent/carer's mental illness will not necessarily have an adverse impact on a child's developmental needs and welfare, but it is essential to always assess its implications and risks for each child.
- Some children whose parents/carers have a mental illness may be seen as children with additional needs requiring professional support, and in these circumstances the need for a Common Assessment should be considered.
- Other children and their families may be in need of services.
- Some children may have suffered significant harm or are likely to suffer significant harm.
- The children's needs override the needs of the adult.

The Mental Illness of a Parent/Carer

Where a parent/carer has either a physical or mental illness children may have caring responsibilities placed upon them inappropriate to their age and development causing them to feel worried and anxious or to miss out on the usual activities of childhood. Not all children living with parent/carer with mental illness will be a young carer but it is important to identify those that are so that appropriate intervention takes place and when required a carers assessment and support provided.

A Child at Risk of Significant Harm Whose Well Being is Affected Could be a Child:

- Who observes and/or features within parental delusions.
- Who observes and/or is involved in his/her parent's obsessional compulsive behaviours.
- Who becomes a target for parental aggression or rejection?
- Who has caring responsibilities inappropriate to his/her age.
- Who may witness disturbing behaviour arising from the mental illness (e.g. self-harm, attempted suicide, disinhibited behaviour, violence, homicide).
- Who is neglected physically and/or emotionally by an unwell parent (*Part 13, Staffordshire Safeguarding Children Board, Policies & Procedures*).
- Who does not live with the unwell parent, but has contact (e.g. unsupervised contact sessions or the parent sees the child in visits to the home or on overnight stays).
- Or he/she could be an unborn child of a pregnant woman with current or previous mental illness, or the woman's partner has current or previous mental illness (*Part 12, Staffordshire Safeguarding Children Board Inter-Agency Procedures for Safeguarding Children and Promoting their Welfare*).

Factors to Consider

The following factors may impact upon an adults parenting/caring capacity and increase concerns that a child may have suffered or is likely to suffer significant harm:

- History of mental illness with an impact on the individuals functioning.
- Unmanaged mental ill health with an impact on the individuals functioning.
- Misuse of drugs, alcohol or medication.
- Eating Disorders.
- Self harming and suicidal behaviours.
- Lack of insight into illness and impact on child, or insight not applied.
- Non-compliance with treatment/medication.
- Poor engagement with services and/or non-attendance for appointments.
- Previous history of/or current Mental Health Act Assessment including Section 136 of the Mental Health Act 1983.
- Mental illness combined with domestic abuse and/or relationship difficulties.
- Mental illness combined with isolation and/or poor support networks.
- Mental illness combined with criminal offending.
- Non-identification of previous Mental Health issues by professionals (untreated post-natal depression can lead to significant attachment and bonding problems).
- Previous referrals to Children's Social Care.

The adverse effects on children whose parent/carer have mental ill health are less likely when:

- The problems are mild.
- Last only a short period of time.
- Are not associated with domestic abuse and/or parental/carer substance misuse.
- Do not result in family break-up.

Children may also be protected when another parent or family member responds to the child's needs.

Children most at risk of significant harm are those who feature within a parent/carer's delusional ideology. These circumstances require an automatic referral to Children's Social Care. (*National Patient Safety Agency Rapid Response 2009*)

Adults with depression and anxiety will present directly to the GP or another Primary Care Health Care Team member (Health Visitor, Practice Nurse). Many parent/carers are initially treated and supported by the Primary Care Team who are required to assess and monitor the impact of the parent/carers mental illness on their ability to parent, identify the protective factors and respond appropriately.

- Initiate a CAF
- Refer to Children's Social Care as relevant.
- Child in Need of Services Referral
- Child in Need of Protection Referral.

Adult Mental Health Services

Any adult with a mental illness who has parenting responsibilities or care of a child/children should be considered for the Care Programme Approach using the characteristics identified in DH Guidance (*Refocusing the Care Programme Approach, March 2008*).

All Care Programme Approach assessment and meetings for any adult who is a parent/carer or who has care of a child/children, must include ongoing assessment and monitoring of the needs of and risk factors for the child/children.

Crisis and contingency plans should include how many children the parent has, their ages and gender, and the arrangements for their care to be put in place if the parent is not able to care for them at any time. Contingency plans are not just for times of crisis but are an option for earlier interventions.

All professionals involved with the adult and/or the children, or where risks and needs have been identified that justify and require their involvement, should be invited to contribute to the Care Programme Approach or Care Plan.

Irrespective of whether a parent/carer is subject to a CPA or Care Plan, it is essential that practitioners within Adult Mental Health Services ensure that service users are assessed in the context of their parent/carer responsibilities always taking into account that the welfare of children is paramount. The following areas should always be considered:

- The impact of the service user's mental health difficulties on their ability to meet the child/children's physical and emotional needs.
- The implication for child/children in circumstances where the service user has refused to co-operate with or withdrawn from treatment.
- The physical safety of the service user's child/children in circumstances where the service user is violent, aggressive or unpredictable behaviour.

Supervised Community Treatment Order (CTO) requirements will mean that for some families children will be spending longer periods with their parent/carer when they are acutely unwell. CTO plans should include the potential impacts that this may have on their parenting ability and the parent/child relationship and how these will be addressed and monitored including information sharing and referral to Children's Services. (*Mental Health Act 1983, Code of Practice, Chapter 25 2008*).

Good communication of information is essential for the Safeguarding of Children; in recognising and raising concerns about a child/children, including Safeguarding concerns about an unborn child (*Part 12, Staffordshire Safeguarding Children Board Inter-Agency Procedures for Safeguarding Children and Promoting their Welfare*).

Adult Mental Health Staff's Safeguarding Responsibilities include:

- Be alert to indicators of abuse and neglect of a child/children.

- Making a referral to Children's Social Care (*Part 3, Staffordshire Safeguarding Children Board Inter-Agency Procedures for Safeguarding Children and Promoting their Welfare*).
- Following up with Children's Social Care the outcome of a referral when no acknowledgement or response is received from Children's Social Care.
- Contributing to the assessment process, Common Assessment Framework (CAF), Initial Assessment Core Assessment, Pre Birth Assessments.
- Providing information and participating in:
 - Strategy Meetings
 - Child Protection Conferences
 - Core Groups
 - Multi-agency Service Plan Meetings
 - Team around the Child Meetings – CAF

Generally professionals would seek to discuss any concerns with the family and, where possible, seek their agreement to making referrals to Children's Social Care, this should only be done where such discussion and agreement-seeking will not place a child at increased risk of significant harm or lead to interference with any potential criminal investigation. The child's best interests must be the overriding consideration in making such decisions.

When Adult Mental Health Services and Local Authority Children's Social Care are both involved with a family, joint assessments should be carried out to assess the support the parents/carers need and the risk of harm to the child/ren.

Where appropriate, children and young people should be given an opportunity to contribute to assessments as they often have good insight into the patterns and manifestations of their parent/carers mental illness.

See Appendix 1.

Children's Social Care

Close collaboration and liaison between Adult Mental Health Services and Children's Social Care are essential for the safeguarding of children. Children's Social Care staff should:

- On receipt of a referral include local Adult Mental Health Services in the lateral checks they undertake with partner agencies.
- Invite Adult Mental Health Services to contribute to Child in Need Service Plans and meetings.
- Acknowledge referrals from partner agency professionals within 1 working day.
- Feed back to the professional the outcome of the referral as soon as possible if not known at acknowledgement of referral.
- Invite Adult Mental Health staff to contribute to Initial and Core Assessments.

- Invite Adult Mental Health Staff to contribute to and attend:
 - Children in Need Meetings
 - Strategy Meetings
 - Child Protection Conferences
 - Core Groups
- Ensure that all the adults details are included on Child Protection Conference Invites.

See Appendix 2

Information Sharing

The Children Act 2004 Section 10 requires Local Authorities, Mental Health Services and other specified agencies to co-operate with a view to improving the well being of children in relation to the five outcomes in *Every Child Matters (Every Child Matters Green Paper, DCSF 2003)*. This section indicates that information sharing lies at the heart of the duty to co-operate in improving the well being of children.

The Children Act 2004 Section 11 places duties on organisations and individuals to ensure that their functions are discharged with regard to the need to safeguard and promote the welfare of children. This section identifies that staff in all agencies need to understand how to share information legally and ethically.

Working Together to Safeguard Children 2006 places a Statutory duty on agencies and professionals to co-operate to promote children's welfare and protect them from abuse and neglect.

Staffordshire Safeguarding Children Board Interagency Procedures for Safeguarding Children and Promoting their Welfare, Section 2b outlines a framework for making judgements about sharing information including whether consent should or should not be sought.

Those providing services to adults and children will be concerned about the need to balance their duties to protect children from harm and their general duty of care to their service user. Normally, personal information should only be disclosed to parties (including other agencies) with the consent of the subject of that information where possible, consent should be obtained before sharing personal information with third parties, if this happens information sharing is less problematic.

Keeping children safe from harm requires professionals and others to share information about:

- a child/children's health and development,
- a child/children's exposure to possible harm,
- a parent/carer who may need help to, or is unable to, care for a child adequately and safely,
- those who may pose a risk of harm to a child/children.

Local Safeguarding Children Board's are responsible for taking full account of the challenges and complexities of work in this area by ensuring that inter-agency procedures clarify arrangements for co-ordination of assessments, support and collaboration.

Record Keeping

Referrals should be confirmed in writing within 24 hours. (*Section 3, Staffordshire Safeguarding Children Board Interagency Procedures for Safeguarding Children and Promoting their Welfare*)

All agency staff should follow their own agency Record Keeping Policy/Policies.

All agency staff should be compliant with their Professional Body Record Keeping Guidance.

Adult Mental Health Services Checklist

What is the nature of the mental health disorder or illness that affects the care of the child/children?

Does the parents/carer's mental illness impact on the care and safety of their child/children?

What awareness does the parent/carer have about the affect of their mental illness on the care and well being of their child/children's physical care, emotional care, stimulation, appropriate alternative care?

Is the child or one of the children a young carer? If so, is this appropriate to the age and development of the child, has a Young Carers Assessment been undertaken?

Will the parent/carer's medication impact on their ability to care for their child/children e.g. Are they able to get up in the morning to get breakfast and take the children to school, or capable of getting up in the night to feed a baby?

What do the parent/carer's child/children understand about their parent/carers mental illness? What explanation and reassurance do they need to have?

Clarify the family support network.

Have you observed any concerning behaviour regarding the child/children?

Is the child/children subject to a CAF?

What other professionals are involved with the child/family?

Is the child/family known to Children's Social Care?

Children's Services Checklist

1. Observation of the parent/carer's behaviour where there is a mental health concern.
2. Do they have a known history of mental ill health?
3. What are your observations? (Care of the child/children, support from partner and extended family, care of self, home conditions).
4. Ask the parent/carer about their view of their mental illness.
5. Ask the parent/carer if they have received treatment from their GP, Consultant Psychiatrist or Psychological Services for their mental illness. Record details of:
 - Professionals and services involved
 - Diagnosis
 - Drug Treatment
 - In patient treatment and dates.
6. Ask the other parent/carer and /or significant adults if they have any concerns.
7. Ask the children about their thoughts, feelings, worries and anxieties.
8. Who can you consult with?

Health Visitor	Community Mental Health Nurses
GP	Consulting Psychiatrist
Family Centre	Adult Mental Health Named Nurse or Doctor
Young Carers	
9. If a child and family in need gain the parent/carers consent to contact professionals in other agencies.

References

Staffordshire Safeguarding Children Board Interagency Procedures for Promoting Children and their Welfare.

National Patient Safety Agency Rapid Response 2009. www.npsa.nhs.uk/patientsafety/alerts-and-directives

Refocusing the Care Programme Approach, Policy and Practice Guidance, DOH March 2008. http://www.dh.gov.uk/prod_consum_dh/groups/dh_digitalassets/@dh/@en/documents/digitalasset/dh_083649.pdf

Mental Health Act 1983, Code of Practice, Chapter 25, 2008. http://www.dh.gov.uk/prod_consum_dh/groups/dh_digitalassets/@dh/@en/documents/digitalasset/dh_087073.pdf

Every Child Matters Green Paper, DCSF 2003. <http://www.dcsf.gov.uk/consultations/downloadableDocs/EveryChildMatters.pdf>

North Staffordshire or National Contact Details

<u>Organisation</u>	<u>Contact Number</u>
Addiction Staffordshire	01782 637658 Email: staffordshireproject@addiction.org.uk
ADSIS	
Newcastle & Moorlands Outreach	01782 271096 Email: adminnorth@adsis.org.uk
Headquarters	01889 5660550 www.adsis.org.uk
ASSIST Advocacy Service	01782 854584
Beth Johnson Foundation (Advocacy & Dementia)	01782 844036
Changes 12 Steps to Mental Health Young Persons 13 yrs – 25 yrs	01782 286133
Citizens Advice Bureau	
	Biddulph 01782 519332
	Cheadle 01538 753189
	Kidsgrove 01782 786529
	Leek 01538 373243
	Newcastle 08444 994115
Dove Bereavement Service	01782 683155/683153
Harplands Hospital	01782 441600
Improving Access to Psychological Therapies (IAPT)	01782 275135
Mental Health Foundation	02075 357439
North Staffordshire Carers Association	01782 834836
North Staffordshire MDF The Bipolar Organisation	0845 434 9870 (local rate)
	National Office 0845 340 540 (local rate)
North Staffordshire Mental Health Helpline	0800 800 2234
	Freephone www.brighter-futures.org.uk
<i>Weekdays 7 pm – 2 am, Weekends 2 pm – 2 am</i>	

North Staffordshire MIND	01782 262100
North Staffordshire Safe Spaces Network	01782 811815
North Staffordshire Users Group Rethink	
	Leek 01538 398766
	Cheadle 01538 757250
	Biddulph 01538 523034
North Staffordshire Younger Minds	01782 618803
PALS	0800 389 9676
Relate	01782 683050
Samaritans	08457 909090
Single Point of Access Moorlands North – South	01538 481200
Single Point of Access Newcastle North – South	01782 296144

Mental Health Directory

Introduction

Who is this directory for?

- People in emotional distress
- People who have a mental illness
- The family, friends, professionals, volunteers and others who support people with a mental health problem

It provides information about:

- Where to get help
- Mental illness and mental distress
- Local mental health organisations and services

Mental health problems are very common as one in four people are likely to experience mental ill health at some time in their lives.

Symptoms of mental distress are different for everyone and may include:

- Experiencing extreme sadness or depression
- Unexplained periods of elation or excessive happiness followed by feeling very low
- Intense fear, anxiety or panic attacks
- Obsession with repetitive thoughts or compulsion to carry out repetitive or excessive actions
- Purposely injuring oneself
- Persistent feelings that others are trying to harm you
- Inability to distinguish between what is real and what is not
- Hearing voices
- Harmful behaviour relating to food – starving, bingeing, vomiting or overeating
- Constant feelings of confusion
- Harmful use of drugs and alcohol

About Mental Health Problems

- **Anxiety**

Anxiety disorders are caused by fear which begins to dominate a person's life. Some ways that this can be experienced are phobias, panic attacks and post-traumatic stress disorder.

- **Bipolar Disorder (or Manic Depression)**

Bipolar disorder causes extreme moods, which can swing from periods of very low mood or depression to periods of elation and over-activity (mania)

- **Dementia**

Dementia is the loss of mental abilities such as thinking, remembering, and reasoning. It is not a disease, but a group of symptoms that may accompany diseases or conditions affecting the brain.

- **Depression**

Depression is an illness when feelings of extreme sadness that last for a long time cause a person to feel unable to cope and lose interest in life and the things they used to enjoy.

- **Eating disorders**

Anorexia, binge eating and bulimia nervosa are types of eating disorder and often develop as ways of coping with psychological or emotional problems

- **Harmful use of drugs and alcohol**

Misuse of drugs and alcohol can interfere with physical and mental health, social situation and responsibilities. Mental disorders often occur together with substance abuse as a way of relieving symptoms.

- **Obsessive-Compulsive Behaviour**

Obsessive-compulsive disorder is a common mental health problem characterised by obsessive thoughts that cause anxiety. This can lead to compulsions such as excessive washing, checking, hoarding, counting, or putting things in order to relieve the anxiety.

- **Personality Disorders**

The term personality disorder is used to describe someone whose behaviour persistently causes distress to themselves or others but who is not experiencing a specific mental illness.

- **Psychosis**

This describes a state of mind when a person is unable to distinguish clearly between what is real and what is created by their own thoughts.

- **Schizophrenia**

Schizophrenia is the most common major psychiatric disorder and is widely misunderstood to mean split personality. To be more accurate, this illness causes the mental processes of thinking and perception to become distorted. When severe, this can lead to intense panic, anger, depression, elation or over-activity, or sometimes withdrawal.

Mental Health may be affected by:

- Stress
- Bereavement
- Family and relationship difficulties
- Trauma
- Abuse
- Pregnancy
- Unsuitable housing or homelessness
- Drug and alcohol abuse
- Head injury
- Physical illness
- Bullying/discrimination
- Inherited characteristics and conditions
- Being a carer

How is mental illness diagnosed?

There is no simple test a mental health professional can use to diagnose mental illness. Symptoms of mental ill-health are expressed in a person's feelings and behaviour which must be taken into account alongside changes in lifestyle and medical history. It can be helpful to have family and friends involved who know the person's background.

A diagnosis will help assess what treatment is needed to aid recovery. It can also be a relief to be able to put a name to what is wrong.

What to do if you feel mentally or emotionally unwell.

Don't ignore it. Talk to someone – a friend, relative or colleague, your GP or try one of the following helplines or others in the directory.

- The Staffordshire Mental Health Helpline 0808 800 2234
- Samaritans 08457 90 90 90
- SANE line 0845 767 8000

The first step to getting professional help is through your GP who can provide information, advice, medication and, if appropriate, a referral to other sources of help. This may be a:

- Counsellor
- Primary care mental health worker
- Community mental health nurse
- Psychologist
- Psychiatrist
- Social worker
- Occupational therapist
- Support group or drop-in centre
- Voluntary agency that supports people with mental health problems

Referral

If a referral to specialist mental health services is needed, this is usually done by the GP, but can be done by other professionals such as a social worker or housing officer. In some localities the Adult Community Mental Health and Social Care Teams accept self referrals for assessment through contacting the duty worker. This directory lists the teams in the mental health section, or ask NHS Direct on 0845 46 47 if you don't know where to phone.

What to do in a crisis

The options depend on whether or not you are currently receiving care for your mental health.

- If not in contact with services and experiencing a mental health crisis, contact the GP or if outside surgery hours, the duty doctor can be contacted through the GP out of hours service. The doctor will decide the most appropriate help which will depend on the severity of symptoms. This may be medication, assessment by the Crisis Resolution Team, or admission to hospital if necessary.
- If you are already in contact with mental health services for treatment, you can contact your care co-ordinator or the mental health professionals you have been seeing. If you have a relapse plan in place then follow what was agreed on the plan.

Additional Information

Patient Advice and Liaison Service

Every health Trust has a Patient Advice and Liaison Service (PALS). If you are having difficulty accessing the services you need, PALS is a confidential source of information and support. Please see the listings in the directory.

Mental Illness & the Police

The police are required to take into account any mental health problems when dealing with a member of the public. It is advisable for anyone with a mental health problem to tell the police this if they come into contact with them.

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Abuse

Action on Elder Abuse

website: www.elderabuse.org.uk

Anti-Bullying Alliance

website: www.anti-bullyingalliance.org.uk

Burntwood Pathway Project

telephone: **01543 676800 (Helpline)**

website: www.pathway-project.co.uk

[PO Box 41, Burntwood. WS7 9YZ](mailto:PO.Box.41@burntwood.westmidsex.gov.uk)

EMERGE (Support for victims of sexual abuse)

telephone: **01785 225991**

Kiaura Domestic Abuse Service

telephone: 01283 511514

Lichfield Pathway Project

telephone: 01543 261890

website: www.pathway-project.co.uk

PO Box 4168, Lichfield. WS13 8WY

NAPAC (Nat. Assoc. for People Abused in Childhood)

telephone: 0800 085 3330

website: www.napac.org.uk

42 Curtain Road, London. EC2A 3NH

Pathway

telephone: 01543 676800 (Helpline)

website: www.pathway-project.co.uk

Rape & Sexual Abuse Support Centre (RASASC)

telephone: 0845 122 1331 (Helpline)

website: www.rasasc.org.uk

Rape and Abuse Line

telephone: 0808 800 0123

website: www.rapeandabuseline.co.uk

Refuge

telephone: 0808 200 0247

website: www.refuge.org.uk

Respect Phonenumber

telephone: 0845 122 8609

website: www.respect.uk.net

1st Floor Downstream Building, 1 London Bridge, London. SE1 9BG

Respond

telephone: 0808 808 0700

website: www.respond.org.uk

3rd Floor, 24 - 32 Stephenson Way, London. NW1 2HD

Roofie Foundation

telephone: 0800 783 2980

website: www.roofie.com

Sexual Abuse and Rape Advice Centre (S.A.R.A.C)

telephone: 01283 517185

PO Box 3, Burton upon Trent. DE14 1BB

Stop It Now!

telephone: 0808 100 0900

website: www.stopitnow.org.uk

PO Box 9841, Birmingham. B48 7WB

The Survivors Trust

website: www.thesurvivorstrust.org

Survivors UK

telephone: 0845 122 1201

website: www.survivorsuk.org

12A Evelyn Court, Grinstead Road, London. SE8 5AD

Tamworth Pathway Project

telephone: 01827 69154

website: www.pathway-project.co.uk

PO Box 11313, Tamworth. B79 7WE

Women's Aid and Refuge Domestic Violence Helpline

telephone: 0808 200 0247

website: www.womensaid.org.uk

PO Box 291, Bristol. BS99 7WS

Women's Aid General Enquiries

telephone: 01179 444411

website: www.womensaid.org.uk

Women's Aid Federation of England, PO Box 391, Bristol. BS99 7WS

Addiction

Alcoholics Anonymous (AA)

telephone: 0845 769 7555

website: www.alcoholics-anonymous.org.uk

AA Birmingham Intergroup

telephone: 0121 212 0111

website: www.aa-gb.org.uk/midlands/

PO Box 119, Birmingham. B1 1AA

AA Derbyshire

telephone: 0115 941 7100

website: www.aa-gb.org.uk/midlands/

AA Mid Trent Area

telephone: 0845 769 7555

website: www.aa-gb.org.uk/midlands/

AA West Midlands (North) Intergroup

telephone: 01384 482929

website: www.aa-gb.org.uk/midlands/

Adfam

telephone: 0207 553 7640

website: www.adfam.org.uk

25 Corsham Street, London. N1 6DR

ADSiS – Alcohol and Drug Services in Staffordshire

telephone: 01889 560550

website: www.adsis.org.uk

Al-Anon Family Groups

telephone: 0207 403 0888

website: www.al-anonuk.org.uk

61 Great Dover Street, London. SE1 4YF

Alateen

telephone: 0207 403 0888

website: www.al-anonuk.org.uk

61 Great Dover Street, London. SE1 4YF

Alcohol Concern

telephone: 0207 264 0510

website: www.alcoholconcern.org.uk

65 Leman Street, London. E1 8EU

benzo.org.uk Benzodiazepine Addiction, Withdrawal ...

website: www.benzo.org.uk

Burton Addiction Centre

telephone: 01283 537280

website: www.bacandoconnor.co.uk

126 Station Street, Burton upon Trent. DE14 1BG

Council for Involuntary Tranquilliser Addiction (CITA)

telephone: 0151 932 0102 (Helpline)

website: www.citawithdrawal.org.uk

The JDI Centre, 3 - 11 Mersey View, Liverpool. L22 6QA

DRED UK

telephone: 0239 286 2123

website: www.dreduk.co.uk

Drinkline

telephone: 0800 917 8282

Drugs Education Training (DET)

telephone: 0292 076 1396

website: www.drugstraining.co.uk

DrugScope

website: www.drugscope.org.uk

Gam-Anon

telephone: 0870 050 8880

website: www.gamanon.org.uk

Gamblers Anonymous

telephone: 0121 233 1335

website: www.gamblersanonymous.org.uk

PO Box 5382, London. W1A 6SA

GamCare

website: www.gamcare.org.uk

Home Office | Drugs

website: drugs.homeoffice.gov.uk

Know Cannabis

website: www.knowcannabis.org.uk

MASK (Support Group for Chase Families Tackling Drugs)

telephone: 01543 500118

Narcotics Anonymous (NA)

telephone: 0845 3733366

website: www.ukna.org

Overeaters Anonymous

website: www.oagb.org.uk

PADA (Parents Against Drug Abuse)

telephone: 0845 702 3867

website: www.pada.org.uk

Release

telephone: 0845 450 0215 (Helpline)

website: www.release.org.uk

388 Old Street, London. EC1V 9LT

Re-Solv: The Society for the Prevention of Solvent Abuse

telephone: 0808 800 2345

website: www.re-solv.org

30A High Street, Stone. ST15 8AW

Talk to FRANK (UK National Drugs Helpline)

telephone: 0800 77 66 00

website: www.talktofrank.com

Turning Point

website: www.turning-point.co.uk

Turning Point Druglink Staffordshire

telephone: 01782 425100

76 - 82 Hope Street, Hanley, Stoke-on-Trent. ST1 5BY

Turning Point North Staffordshire - Leek

telephone: 01538 382936

The Russell Street Centre, Russell Street, Leek. ST13 5JF

Advice

Advice and Resource Centre

telephone: 01543 462464

178 Longford Road, Cannock. WS11 1QN

Advice and Resource Centre

telephone: 01889 576810

Key House, Brewery Street, Rugeley. WS15 2DY

British Pregnancy Advisory Service (bpas)

website: www.bpas.org

Christians Against Poverty (CAP)

website: www.capuk.org

Citizens Advice

website: www.citizensadvice.org.uk

Credit Action

telephone: 0800 591084

Electronic Quality Information for Patients

website: www.equip.nhs.uk

Midland Refugee Council

website: www.mrcbirmingham.co.uk

National Debtline

telephone: 0808 808 4000

NHS Direct

telephone: 0845 4647

website: www.nhsdirect.nhs.uk

NHS Patient Advice & Liaison Service (PALS)

telephone: 01785 221469

NHS Patient Advice & Liaison Service (PALS)

telephone: 01543 412929

website: www.southstaffordshirepct.nhs.uk/pals/

Samuel Johnson Community Hospital, Trent Valley Road, Lichfield. WS13 6EF

NHS Patient Advice & Liaison Service (PALS)

telephone: 01543 465106

website: www.southstaffordshirepct.nhs.uk/pals/

Cannock Locality Office, Beecroft Court, Beecroft Road, Cannock. WS11 1JP

NHS Patient Advice & Liaison Service (PALS)

telephone: 0800 40 70 60

website: www.midstaffs.nhs.uk/forPatients/pals.asp

Stafford Hospital, Weston Road, Stafford. ST16 3SA

NHS Patient Advice & Liaison Service (PALS)

telephone: 01283 511511

The House, Queen's Hospital, Belvedere Road, Burton upon Trent. DE13 0RB

Refugee Council

website: www.refugeecouncil.org.uk

Victim Support

telephone: 0845 303 0900

website: www.victimsupport.org.uk

Advocacy

advocacy asist

telephone: 01543 468588

CVS Buildings, Arthur Street, Cannock. WS11 2HD

advocacy asist

telephone: 01785 246709

SDVS Centre, 131 - 141 North Walls, Stafford. ST16 3AD

advocacy asist

telephone: 01283 564772

Voluntary Services Centre, Union Street, Burton upon Trent. DE14 1AA

ICAS (Independent Complaints Advocacy Service)

website: www.cppih.org/icas.html

Independent Advocacy

website: www.independent-advocacy.org.uk

Just Advocacy

website: www.justadvocacy.org.uk

Mosac

telephone: **0800 980 1958**

website: www.mosac.org.uk

141 Greenwich High Road, London. SE10 8JA

POhWER

website: www.pohwer.net

The UK Advocacy Network (UKAN)

website: www.u-kan.co.uk

Bereavement

Bereavement & Loss Support Service (Stafford & District)

telephone: **01785 211734**

The Child Bereavement Charity

telephone: **01494 446648 (Information and Support Team)**

website: www.childbereavement.org.uk

Aston House, West Wycombe, High Wycombe. HP14 3AG

The Compassionate Friends Helpline

telephone: **0845 123 2304**

website: www.tcf.org.uk

Cruse Bereavement Care

telephone: **01283 593167**

Geoffrey Hodges' Wing, Queen's Hospital, Belvedere Road, Burton upon Trent. DE13

0RB

Cruse Bereavement Care

telephone: 01543 433479

Lichfield. WS14 9JN

Cruse Bereavement Care

telephone: 0208 939 9530

website: www.crusebereavementcare.org.uk

PO Box 800, Richmond. TW9 1RG

Cruse Bereavement Care

telephone: 01827 64447

Cruse Bereavement Care Day by Day Helpline

telephone: 0844 477 9400

website: www.crusebereavementcare.org.uk

Stillbirth and Neonatal Death Society (SANDS)

website: www.uk-sands.org

Survivors of Bereavement by Suicide (SOBS)

website: sobs.admin.care4free.net

Carers

Careline

telephone: 0208 514 1177

Carers Association South Staffordshire (CASS)

telephone: 01785 606675

website: www.carersinformation.org.uk

The Carers Centre, Austin Friars, Stafford. ST17 4AP

Carers Federation

website: www.carersfederation.co.uk

Carers UK

telephone: 0207 490 8818

website: www.carersuk.org

20 - 25 Glasshouse Yard, London. EC1A 4JT

CarersLine

telephone: 0808 808 7777

Crossroads Association - Caring For Carers

website: www.crossroads.org.uk

10 Regent Place, Rugby. CV21 2PN

Crossroads Staffordshire

telephone: 01782 683141

Dementia Information Service for Carers

telephone: 0845 120 4048

website: www.disc.org.uk

The Princess Royal Trust for Carers

telephone: 0208 480 7788

website: www.carers.org

142 Minories, London. EC3N 1LB

Supporting Carers Better Network

telephone: 01372 721518

website: www.scbnetwork.org

St. Barnabas Church, Temple Road, Epsom. KT19 8HA

Young Carers Net (YC Net)

telephone: 0207 480 7788

website: www.youngcarers.net

142 Minories, London. EC3N 1LB

Children

Action for Sick Children

website: www.actionforsickchildren.org

Barnado's

website: www.barnardos.org.uk

ChildcareLink

website: www.childcarelink.gov.uk

Childline

telephone: **0800 1111**

website: **www.childline.org.uk**

Freepost NATN1111, London. E1 6BR

The Children's Society National Young Carers Initiative

website: **www.youngcarer.com**

The Children's Society

website: **www.childrenssociety.org.uk**

Kidscape

telephone: **0845 120 5204**

website: **www.kidscape.org.uk**

2 Grosvenor Gardens, London. SW1W 0DH

National Childbirth Trust

website: **www.nct.org.uk**

National Children's Bureau

website: **www.ncb.org.uk**

NCH Action for Children

website: **www.nch.org.uk**

NSPCC Child Protection Helpline

telephone: **0808 800 5000**

website: **www.nspcc.org.uk**

42 Curtain Road, London. EC2A 3NH

Place 2 Be

website: **www.theplace2be.org.uk**

Counselling

Association of Christian Counsellors (ACC)

website: **www.acc-uk.org**

British Association for Counselling and Psychotherapy

website: **www.bacp.co.uk**

Counsel & Care

website: www.counselandcare.org.uk

The Maya Centre

website: www.mayacentre.org.uk

National Family Mediation

website: www.nfm.org.uk

Relate

telephone: [0845 456 1310](tel:08454561310)

website: www.relate.org.uk

Relate Centre

telephone: [01283 561697](tel:01283561697)

Voluntary Service Centre, Union Street, Burton upon Trent. DE14 1AA

Relate Centre

telephone: [01543 304858](tel:01543304858)

Mansell House, 22 Bore Street, Lichfield. WS13 6LL

Samaritans

telephone: [08457 90 90 90](tel:08457909090)

Chris, PO Box 90 90, Stirling. FK8 2SA

Samaritans

telephone: [01827 709637](tel:01827709637)

Phillip Dix Centre, Corporation Street, Tamworth. B79 7DN

Samaritans

telephone: [01785 243333](tel:01785243333)

Garden Street, Stafford. ST17 4DD

South Staffs Mediation Service

telephone: [01827 314040](tel:01827314040)

Youth Access

website: www.youthaccess.org.uk

Disability

Arthritis Care

website: www.arthritiscare.org.uk

Co-ordinator for Disabled Children

telephone: 0800 093 0414

dial UK

website: www.dialuk.info

Disabled Living Foundation (DLF)

website: www.dlf.org.uk

Headway

website: www.headway.org.uk

The ME Association

website: www.meassociation.org.uk

ME Staffordshire Support

website: www.me-staffordshire.co.uk

ME Sufferers' Support Group

telephone: 01785 816862

Mencap

telephone: 0207 454 0454

website: www.mencap.org.uk

123 Golden Lane, London. EC1Y 0RT

Mencap District Office

telephone: 01782 848800

Winton House, Stoke Road, Stoke-on-Trent. ST4 2RW

Mencap Mid Staffs

telephone: 01785 244270

website: www.midstaffsmencap.com

Multiple Sclerosis Society (Stafford)

15 Jordan Way, Stone. ST15 8PD

The National Autistic Society Autism Helpline

telephone: 0845 070 4004

website: www.autism.org.uk

Parkinson's Disease Society

website: www.parkinsons.org.uk

Remploy

telephone: 0800 138 7656

website: www.remploy.co.uk

Stonecourt, Siskin Drive, Coventry. CV3 4FJ

Remploy Birmingham

telephone: 0845 155 2557

Remploy, 98 Newhall Street, Birmingham. B3 1PB

Scope

telephone: 0808 800 3333

Sibs

website: www.sibs.org.uk

SPIN Special People in Need

telephone: 01827 281276

VOICE UK

telephone: 0845 122 8695

website: www.voiceuk.org.uk

Wyvern House, Railway Terrace, Derby. DE1 2RU

WORKSTEP

website: www.jobcentreplus.gov.uk

Elderly

Age Concern Advice & Information Helpline

telephone: 01889 802719

website: www.ageconcern.org.uk

Age Concern Hospital & Community Service Support

telephone: 01283 566333 ext. 5002

A&E Department, Queen's Hospital, Belvedere Road, Burton upon Trent. DE13 0RB

Age Concern Reablement Service East Staffordshire

telephone: 01283 593021

Help The Aged

website: www.helptheaged.org.uk

Help The Aged SeniorLine

telephone: 0808 800 6565

Family

Contact a Family

website: www.cafamily.org.uk

Families Anonymous

website: www.famanon.org.uk

Families Need Fathers

telephone: 08707 607496

website: www.fnf.org.uk

Family Rights group

website: www.frg.org.uk

Family Support and Counselling Project

telephone: 01543 437428

website: www.relatesouthstaffs.com

Family Welfare Association (FWA)

website: www.fwa.org.uk

Gingerbread Lone Parent Helpline

telephone: 0800 018 5026

website: www.gingerbread.org.uk

Home-Start

website: www.home-start.org.uk

Home-Start

telephone: 01283 566684

The Burton Enterprise Centre, Unit 2, Waterloo Street, Burton upon Trent. DE14 2NB

Home-Start

telephone: 01543 301128

Units 9 - 10, The Old Mining College Centre, Queen Street, Chasetown. WS7 4QH

Home-Start

telephone: 01785 244550

SDVS, 131-141 North Walls, Stafford. ST16 3AD

Home-Start

telephone: 01827 62400

The Philip Dix Centre, Corporation Street, Tamworth. B79 7DN

Meriden West Midlands Family Programme Website

telephone: 0121 678 2896

website: www.meridenfamilyprogramme.com

The Uffculme Centre, Queensbridge Road, Birmingham. B13 8QY

Message Home

telephone: 0800 700 740

Missing People

telephone: 0500 700 700

website: www.missingpeople.org.uk

Parent Direct Staffordshire

telephone: 0845 650 9876

website: staffordshire.parentdirect.org.uk/

Parent Partnership Helpline

telephone: 01785 356921

Parentline Plus

website: www.parentlineplus.org.uk

SureStart

website: www.surestart.gov.uk

The Who Cares? Linkline

telephone: 0500 564 570

The Who Cares? Trust

website: www.thewhocarestrust.org.uk

Housing

Bromford Housing Group

website: www.bromford.co.uk

Centrepoint

website: www.centrepoint.org.uk

elim

telephone: 01827 61747

website: www.elimhousing.co.uk

Friendship Care and Housing (FCH)

website: www.fch.org.uk

Good Shepherd Housing and Family Services

website: www.goodhousing.org

Polesworth Group Homes

telephone: 01827 896124

Shelter

telephone: 0808 800 4444

website: england.shelter.org.uk

South Staffordshire Housing Association

website: www.ssha.co.uk

Tamworth Cornerstone Housing Association

telephone: [01827 310891](tel:01827310891)

Information

Health Information Service

telephone: [0800 665544](tel:0800665544)

Health Literature Line

telephone: [0800 555 777](tel:0800555777)

website: www.dh.gov.uk/en/Publicationsandstatistics/

DH Publications Orderline, PO Box 777, London. SE1 6XH

HealthNet

telephone: [01543 501660](tel:01543501660)

Judge: web sites for health

website: www.judgehealth.org.uk

NHS Choices

website: www.nhs.uk

Patient UK

website: www.patient.co.uk

The Royal College of Psychiatrists

telephone: [0207 235 2351](tel:02072352351)

17 Belgrave Square, London. SW1X 8PG

The Sainsbury Centre for Mental Health

website: www.scmh.org.uk

Staffordshire Mental Health Information Resource Website

telephone: [01785 356738](tel:01785356738)

website: www.staffordshirementalhealth.info

Medication

APRIL - Adverse Psychiatric Reactions Information Link

website: www.april.org.uk

Battle Against Tranquilisers (BAT)

telephone: [0117 966 3629](tel:01179663629)

website: www.bataid.org

PO Box 658, Bristol. BS99 1XP

emc.medicines.org.uk

website: emc.medicines.org.uk

medguides.medicines.org.uk

website: medguides.medicines.org.uk

medicines.org.uk

website: www.medicines.org.uk

United Kingdom Psychiatric Pharmacy Group (UKPPG)

website: www.ukppg.org.uk

xpil.medicines.org.uk

website: xpil.medicines.org.uk

Mental Health

A Plus

telephone: [01283 530738](tel:01283530738)

Ground Floor, 79 Derby Street, Burton upon Trent. DE14 2LE

Action in Depression

telephone: [01889 568440](tel:01889568440)

44 Carter Street, Uttoxeter. ST14 8EU

Albert House Drop-In

telephone: 01827 311505

21 Albert Road, Tamworth. B79 7JS

Alzheimer's Society

telephone: 0207 423 3500

website: www.alzheimers.org.uk

Devon House, 58 St. Katharine's Way, London. E1W 1JX

Alzheimer's Society

telephone: 01283 546733

85 Blackpool Street, Burton upon Trent. DE14 3AR

Alzheimer's Society + West Midlands Area Office

telephone: 01543 255 955

8 - 9 Windsor Court, Trent Valley Road, Lichfield. WS13 6EU

AMH Action Mental Health

website: www.actionmentalhealth.org.uk

The Association for Post Natal Illness

website: www.apni.org

beat: beating eating disorders Helpline

telephone: 0845 634 1414

website: www.b-eat.co.uk

103 Prince of Wales Road, Norwich. NR1 1DW

beat: beating eating disorders Youthline

telephone: 0845 634 7650

website: www.b-eat.co.uk

103 Prince of Wales Road, Norwich. NR1 1DW

Borderline UK

website: www.borderlineuk.co.uk

British Association of Anger Management (BAAM)

website: www.angermanage.co.uk

British Association of Psychotherapists

website: www.bap-psychotherapy.org

The British Psychological Society

website: www.bps.org.uk

Burton & District Mind

telephone: 01283 566696

website: www.burtonmind.co.uk

87 Wood Street, Burton upon Trent. DE14 3AA

Burton Schizophrenia Carers Group

telephone: 01283 716608

Horninglow Clinic, Carlton Street, Burton upon Trent. DE13 0TF

Chinese Mental Health Association (CMHA)

website: www.cmha.org.uk

CMHA Wah Sum Helpline

telephone: 0845 122 8660

Combat Stress - Ex-Services Mental Welfare Society

website: www.combatstress.org.uk

Depression Alliance

telephone: 0845 123 2320

website: www.depressionalliance.org

212 Spitfire Studios, 63 - 71 Collier Street, London. N1 9BE

Depression UK (D-UK)

telephone: 0870 774 4320

website: www.depressionanon.co.uk

Self Help Nottingham, Ormiston House, 32 - 36 Pelham Street, Nottingham. NG1 2EG

Epilepsy Action (British Epilepsy Association)

website: www.epilepsy.org.uk

First Steps to Freedom

website: www.first-steps.org

Guideposts Trust

website: www.guidepoststrust.org.uk

Huntington's Disease Association

telephone: 01782 632905?

website: www.hda.org.uk

The Jewish Association for the Mentally Ill (JAMI)

website: www.jamiuk.org

Lichfield Day Opportunities Centre Drop-In

telephone: 01543 309778

The Cottage, The Pavilion, Beacon Park, Lichfield. WS13 6QZ

Making Space

telephone: 01543 309776

website: www.makingspace.co.uk

Making Space

telephone: 01785 228622

The Matthew Trust

website: www.matthewtrust.org

MDF The BiPolar Organisation

telephone: 08456 340540

website: www.mdf.org.uk

Castle Works, 21 St. George's Road, London. SE1 6ES

Mental After Care Association (MACA)

website: www.together-uk.org

Mental Health Act Commission

website: www.mhac.org.uk

Mental Health Care

website: www.mentalhealthcare.org.uk

Mental Health Foundation

website: www.mhf.org.uk

London Office, 9th Floor, Sea Containers House, 20 Upper Ground, London. SE1 9QB

Mental Health Matters

website: www.mentalhealthmatters.com

Mid Staffordshire Mind

telephone: 01543 462907

website: www.mind.org.uk

28 Manor Avenue, Cannock. WS11 1AA

MindinfoLine

telephone: 0845 766 0163

website: www.mind.org.uk

Mind, PO Box 277, Manchester. M60 3XN

National Phobics Society

website: www.phobics-society.org.uk

National Self Harm Network

website: www.nshn.co.uk

No Panic

telephone: [0800 783 1531](tel:08007831531)

website: www.nopanic.org.uk

OCD Action

telephone: [0845 390 6232](tel:08453906232)

website: www.ocdaction.org.uk

PAPYRUS - Prevention of Young Suicide

website: www.papyrus-uk.org

Rethink

telephone: [01538 387375](tel:01538387375)

website: www.rethink.org

[Pennybank house, 6 Ashbourne Road, Leek. ST13 5AS](#)

Rethink

telephone: [01785 610555](tel:01785610555)

Rethink - General Enquiries

telephone: [0845 456 0455](tel:08454560455)

website: www.rethink.org

[5th Floor, Royal London House, 22 - 25 Finsbury Square, London. EC2A 1DX](#)

Rethink - National Advice Service

telephone: [0208 974 6814](tel:02089746814)

website: www.rethink.org

Rural Emotional Support Team (REST)

telephone: [01785 255305](tel:01785255305)

website: www.rest-staffordshire.org.uk

[Grandstand, Staffordshire County Showground, Weston Road, Stafford. ST18 0BD](#)

Rural Minds

telephone: [0208 215 2322](tel:02082152322)

website: www.mind.org.uk/About+Mind/Networks/

[Information Unit, Mind, 15 - 19 Broadway, London. E15 4BQ](#)

Rural Outreach

telephone: 01889 568440

website: www.uttoxetermind.co.uk

SANEline

telephone: 0845 767 8000

website: www.sane.org.uk

The Seasonal Affective Disorder Association

website: www.sada.org.uk

The South Staffordshire Network for Mental Health

telephone: 01543 301139

website: www.ssnmentalhealth.co.uk

Mansell House, 22 Bore Street, Lichfield. WS13 6LL

Stafford Mind

telephone: 01785 610822

The Elms, Corporation Street, Stafford.

Staffordshire Mental Health Helpline

telephone: 0808 800 2234

website: www.staffordshirehelpline.co.uk

The Staffordshire Rural Stress Support Network

telephone: 0870 707 4445

website: www.ruralsupportwestmids.org

Rural Support Network, HAUC, NPI Drive, Newport. TF10 8JD

SupportLine

telephone: 0208 554 9004

website: www.supportline.org.uk

PO Box 1596, Ilford. IG1 3FW

That Place

telephone: 01283 504860

website: www.thatplaceburton.co.uk

56 High Street, Burton upon Trent. DE14 1JS

Triumph Over Phobia (TOP UK)

telephone: 0845 600 9601

website: www.triumphoverphobia.com

TOP UK, PO Box 3760, Bath. BA2 3WY

Uttoxeter Mind

telephone: 01889 568440

website: www.uttoxetermind.co.uk

44 Carter Street, Uttoxeter. ST14 8EU

YoungMinds

telephone: 0207 336 8445

website: www.youngminds.org.uk

48 - 50 St. John Street, London. EC1M 4DG

YoungMinds Parents Information Service

telephone: 0800 018 2138

website: www.youngminds.org.uk/pis

Professional Referral

Assertive Outreach Team (AOT)

telephone: 01283 504861 East

Cannock Adult Community Mental Health Team

telephone: 01543 431580

Park House, 12 Park Road, Cannock. WS11 1JN

CARAT (Counselling Advise Referral Assessment ...)

website: www.southstaffsandshropshealthcareft.nhs.uk/services/

The Chartley Centre

telephone: 01785 272560

96 Stone Road, Stafford. ST16 2RS

Chase South ACMH & SC Team

telephone: 01543 431580

Park House, 12 Park Road, Cannock. WS11 1JN

Child and Adolescent Mental Health Service (CAMHS)

telephone: 01543 414555

website: www.southstaffsandshropshealthcareft.nhs.uk/services/

St. Michael's Hospital, Trent Valley Road, Lichfield. WS13 6EF

Child and Adolescent Mental Health Service (CAMHS)

telephone: 01785 256657

website: www.southstaffsandshropshealthcareft.nhs.uk/services/

Central Clinic, North Walls, Stafford. St16 3AE

Child and Adolescent Mental Health Service (CAMHS)

telephone: 01827 51183

website: www.southstaffsandshropshealthcareft.nhs.uk/services/

Argyle Street Clinic, Argyle Street, Tamworth. B77 3EW

Child and Adolescent Mental Health Service (CAMHS)

telephone: 01283 505820

website: www.southstaffsandshropshealthcareft.nhs.uk/services/

Cross Street Clinic, Cross Street, Burton upon Trent. DE14 1EG

Child and Adolescent Mental Health Service (CAMHS)

telephone: 01543 500113

website: www.southstaffsandshropshealthcareft.nhs.uk/services/Crown

House, Beecroft Road, Cannock. WS11 1JP

Community Alcohol Team

telephone: 01543 870506

Community Substance Misuse Teams

telephone: 01283 545071

Community Substance Misuse Teams

telephone: 01827 310040

Community Substance Misuse Teams

telephone: 01785 251820

Community Substance Misuse Teams

telephone: 01543 468667

Drayton ACMH & SC Team Tamworth

telephone: 01827 398829

Tamworth Health Centre, Upper Gungate, Tamworth. B79 7EA

Drug Rehabilitation Requirement Service

telephone: 01827 302604

Drug Rehabilitation Requirement Service

telephone: 01785 252503

East Staffordshire Dove and Trent Teams

telephone: 01283 538030

Eating Disorders Service

website: www.southstaffsandshropshealthcareft.nhs.uk/services/

Engage – Promoting The Well-being of Young Offenders

website: www.southstaffsandshropshealthcareft.nhs.uk/services/

Forensic Mental Health Services

website: www.southstaffsandshropshealthcareft.nhs.uk/services/

Lichfield and Burntwood ACMH & SC Team

telephone: 01543 414555

St. Michael's Court, Trent Valley Road, Lichfield. WS13 6EF

Mentally Disordered Offenders Team (MDO)

telephone: 01785 257888

Mother & Baby Service

website: www.southstaffsandshropshealthcareft.nhs.uk/services/

Paediatric Psychology

website: www.southstaffsandshropshealthcareft.nhs.uk/services/

Parenting Support Service

website: www.southstaffsandshropshealthcareft.nhs.uk/services/

Perinatal Service

website: www.southstaffsandshropshealthcareft.nhs.uk/services/

Prison In-Reach Service

website: www.southstaffsandshropshealthcareft.nhs.uk/services/

Prison-based Rehabilitation Programmes

website: www.southstaffsandshropshealthcareft.nhs.uk/services/

Rugeley 4-2-11s Service

website: www.southstaffsandshropshealthcareft.nhs.uk/services/

Single Point of Access (SPA)

telephone: 01543 431580

Park House, 12 Park Road, Cannock. WS11 1JN

Single Point of Access (SPA)

telephone: 01827 398829

Tamworth Health Centre, Upper Gungate, Tamworth. B79 7EA

Single Point of Access (SPA)

telephone: 01543 414555

St. Michael's Court, Trent Valley Road, Lichfield. WS13 6EF

Stafford Central and Stafford Rural and Stone Teams

telephone: 01785 272568

Staffordshire Intensive Fostering Programme

website: www.southstaffsandshropshealthcareft.nhs.uk/services/

Sustain

website: www.southstaffsandshropshealthcareft.nhs.uk/services/

Work Experience, Training and Development Officer

telephone: 01543 441445

Facilities & Estates Block, St. Michael's Court, Trent Valley Road, Lichfield. WS13 6EF

Social Services

Social Services - Stafford

telephone: 01785 223121

Social Services – Burton upon Trent

telephone: 01283 239600

Social Services - Lichfield

telephone: 01543 510800

Social Services - Rugeley

telephone: 01889 256016

Social Services - Tamworth

telephone: 01827 475506

Staffordshire Youth Service

telephone: 01785 278784

website: www.staffordshire.gov.uk/education/youth/

Children and Lifelong Learning Directorate, Tipping Street, Stafford. ST16 2DH

Volunteer Services

Chase Council for Voluntary Service

telephone: 01543 500404

website: www.chase-cvs.org.uk

CVS Buildings, Arthur Street, Cannock. WS11 5HD

Community Action & Support (CASES) – East Staffs.

telephone: 01283 543414

website: www.cases-vol.org.uk

Voluntary Services Centre, Union Street, Burton upon Trent. DE14 1AA

Stafford District Voluntary Services

telephone: 01785 606670

website: www.sdvs.org.uk

131 - 141 North Walls, Stafford. ST16 3AD

Staffordshire Council for Voluntary Youth Services

telephone: 01785 240378

website: www.staffscvys.org.uk

C/o Young Farmers Centre County Showground, Weston Road, Stafford. ST18 0BD

Tamworth Council for Voluntary Service

telephone: 01827 709657

Tamworth Volunteer Centre

telephone: 01827 736090

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